

# Things to Know

## Before your Service Appointment

### **Crawl Spaces**

If your furnace system is located in a crawl space, there may be additional fees to access your system. This will be determined on site by the technicians, based on accessibility.



### **Gravity Furnaces**

At this time, unfortunately we are not able to clean or service Gravity Furnace Systems.



**Please reach out if you have any questions - call or text 780-413-1655**